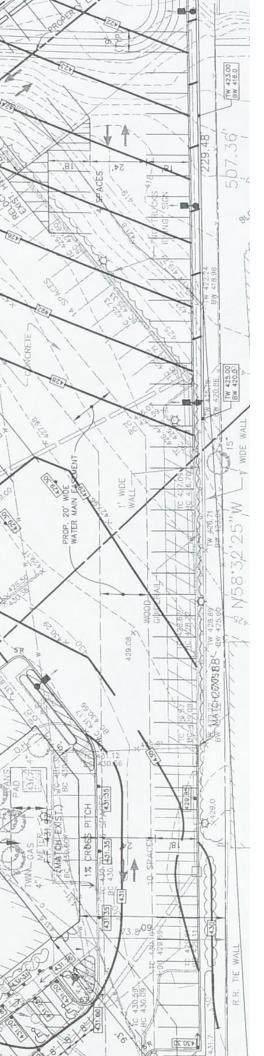


# HOUSING AUTHORITY OF BERGEN COUNTY

## **HABCNJ.ORG**

**ANNUAL REPORT 2018** 





# TABLE OF CONTENTS

50+ Years and Counting2
Committed to Creating and
Preserving Affordable Housing 4
2018 Highlights6
By the Numbers10
Financial Statements12
HABC12
HDC14
HABC Commissioners18
HDC Board of Trustees20

# 50+ YEARS AND



LYNN BARTLETT EXECUTIVE DIRECTOR

This is an exciting time to be part of the HABC. High on our list of accomplishments is how we have used our resources to spark new solutions to create and preserve affordable housing. We focused on innovations to advance our core mission. We came to the table prepared to problem-solve and not afraid to try new things to do so.

Our single greatest achievement of 2018 was providing increased accessibility through the expansion of our online and social media services. Applications to wait lists, new developments and housing units were all accessible online, as well as real time information on wait list openings and wait list status updates. We cleaned up our Section 8 Housing Choice Voucher waiting list with the intended goal of opening the wait list to new applicants. Other innovations such as our award winning approaches to ending Chronic and Veteran homelessness, the development of supportive housing for the disabled, and our landlord "Lunch and Learn" series generated opportunities for partnership and co-creation.

# COUNTING

We continue to maintain our high level of work and service despite the challenges.

This report highlights the powerful local impact of real people making a difference with and through HABC. Our caring staff have earned my admiration. They work each and every day to do the best they can to help. And, my heartfelt thanks to our Commissioners and HDC Trustees. Their

careful oversight of our policies and approval of procedures has made it possible for us to do more.

Now as we look ahead, HABC remains committed to working for all and to helping ensure housing choice for low and moderate income households, as well as creating vibrant, supportive communities for our tenants to thrive.



Administration



FENESHA HOLMES
Assisted Housing



INCENT M. BUFIS
Field Operations



SHAHIN RAHVAR
Assisted Housing



KEVIN McCANN Finance



JULIA ORLANDO
Housing, Health and
Human Services Center



JOHN BIALE
Development

# COMMITTED TO CREATING AND PRESERVING AFFORDABLE HOUSING

HABC, once again, experienced a year marked by strong housing opportunities with projects totaling 320+ units under development or completed in Carlstadt, Closter, Franklin Lakes, Fort Lee, Hackensack, Saddle Brook and Upper Saddle River.

Of special significance was the opening in December of the 39 unit McCoy Place - Franklin Lakes Supportive Housing in partnership with the Alpert Group and the Borough of Franklin Lakes. HDC (the development arm of the HABC) played a major role in construction and financing of the project.



"We are incredibly excited and proud to be part of a project that provides those in need a safe and affordable place to live with the necessary supportive services to help sustain their health and a high-quality of life."

- Al Restaino

Tenants, many who have been diagnosed with Asperger's or are challenged by the debilitating effects of MS are now living healthy and successful lives. They have the security and stability of a home they can call their own and the on-site supportive services that enhance their independence, engagement in community life and successful tenancy.

Along those same lines, HABC played a significant role in support of municipalities advancing safe, affordable housing by assisting with tenant/landlord issues and COAH compliance. We also worked collaboratively with North Jersey Legal Services on shared tenant issues to avoid eviction and to prevent homelessness by providing security deposits and assistance with arrearages.

Another noteworthy initiative was the launch of our Lunch and Learn series for landlords. The series covered: Understanding the Lease Up Process and The Ins and Outs of Housing Quality Standard Inspection. We hit maximum registration capacity in 24 hours!

Of course, voucher subsidies are key to our impact and HABC continued to provide for individuals and families seeking affordable housing opportunities. It has been our commitment of vouchers to the Continuum of Care that has proved to be a crucial strategy in achieving "Functional Zero" for both the chronically homeless and veterans and has kept us at the forefront of efforts nationally. In addition, we continued our work with community partners to establish processes and protocols that streamlined access to shelter and housing; ensuring that people with the longest histories of homelessness, greatest severity of service needs and special vulnerabilities received priority for any type of housing and homeless assistance available.

"I think our partners are an amazing gift. Everyone you need to see is at the shelter. It's working all together and everyone having the same goal that has made us so successful."

– Julia Orlando

#### **NEW VOUCHERS AWARDED BY HUD**

Following a competitive grant process, HABC was awarded 35 new vouchers. Assistance targets non-elderly disabled homeless households and individuals with disabilities leaving institutions to return to the community. The addition of these vouchers create a permanent housing opportunity for clients prioritized by the Housing, Health and Human Services Center and the limited availability of the Section 8 Housing Choice voucher program.

#### POWERFUL PARTNERSHIPS IN THE DEVELOPMENT OF AFFORDABLE HOUSING

In 2018, HABC was proud to partner with the Alpert Group, Bergen County's Divisions of Community Development, Senior Services and Veteran Services, the Greater Bergen Community Action Partnership and DOMUS to increase housing opportunities, autonomy and dignity for veterans, hard-working families, people with disabilities and older adults.

We are supporting "aging in place" at the Martin Luther King Jr. Senior Center. The Center hosts a nutrition site supported by the Bergen County Division of Senior Services, offers opportunities for socialization and recreation, and includes 4 one-bedroom affordable rental units for older adults.









#### **HELP IN TIMES OF COMMUNITY CRISIS**

HABC was immediately on hand to aid the municipalities of Hackensack and Edgewater in preventing homelessness after major fires displaced hundreds of residents. HABC helped with assessing needs, temporary relocation, and connected victims to available community resources.

#### **INSPIRING INDEPENDENCE**

In 2018, HABC implemented recommendations from a consulting report commissioned to reorganize Section 8 rentals. Two separate staff teams of Recertification Specialists and experienced Leasing professionals were formed to improve responsiveness and to streamline effectiveness.



# O1X HGH GHTS









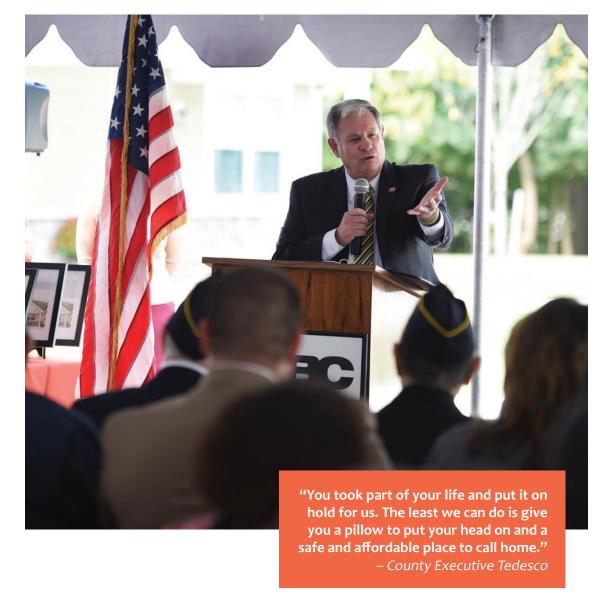






Joined by Bergen County officials, HABC cut the ribbon to officially welcome 14 veterans with special needs to our newly constructed Emerson development. The one-bedroom units provide affordable, accessible and fully furnished living. Every unit was furnished by generous donations of labor, materials and funding from the Bergen County Division of Veterans Services, American Legion Post 269, Making-It-Home, and many corporate and individual donors. Supportive services including on-site case management and connections to community organizations for healthcare and other services is provided by Catholic Charities.





# BY THE NUMBERS

#### 

#### UNITS - 1.082

VACANCY RATE - 1.267

## AMOUNT SPENT ON REHABILITATION, CONSTRUCTION, ACQUISITION OF HOUSING UNITS - \$1.649.576.18

•	KAD (Formerly Public Housing) \$	1,323,017.62
•	Owned/Managed PBV	\$453,815.66
	Multi-Family	\$353 753 20

#### 577 AFTER-HOURS EMERGENCY CALLS WERE RECEIVED IN 2018

• From call to completion was 1 hour, 42 minutes

#### **WORK ORDER TURNAROUND**

• From call to completion was 18 hours, 42 minutes



• Project-based......77

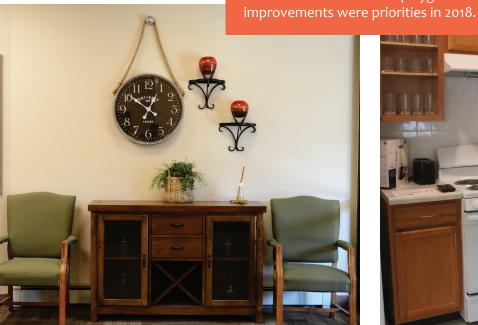




"We had 10 inspections in 2018 with a score of 92 or higher. Those scores demonstrate our commitment to excellence and to the compassionate property management our team provides to tenants."

– Vincent Bufis



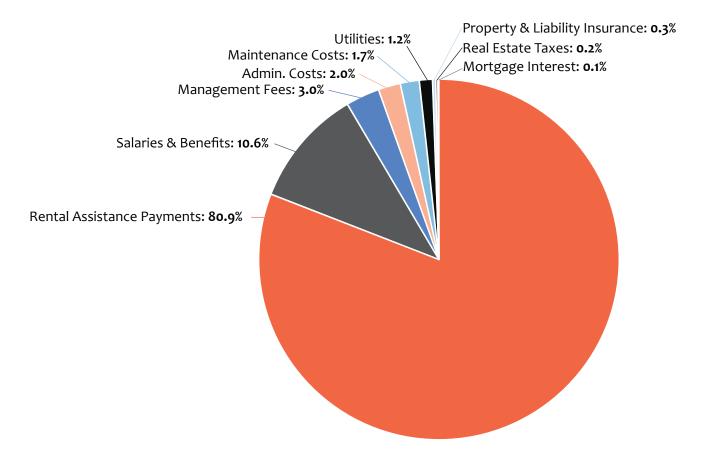




# FINANCIAL STATEMENTS

#### **HABC**

#### **EXPENSES BY TYPE**



#### **TOTAL EXPENSES:**

\$52,305,049

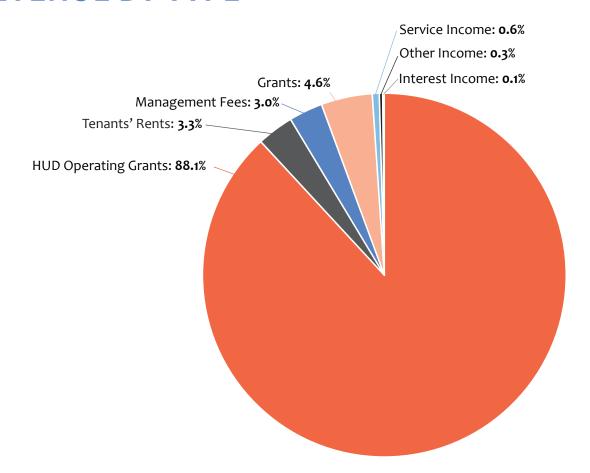
Rental Assistance Payments	\$42,324,499
Salaries & Benefits	\$5,545,478
Management Fees	\$1,593,686
Administrative Costs	\$1,042,400
Maintenance Costs	\$887,992
Utilities	\$617,365
Property & Liability Insurance	\$151,956
Real Estate Taxes	\$100,861
Mortgage Interest	\$40,812

"Over the last 12 months we've completed nine federal compliance audits

– all of 'unmodified opinion.' Our governance standards, prudent financial
accountability and fiscal controls demonstrate that we are effectively managed
and providing the benefit service."

– Kevin McCann

#### **REVENUE BY TYPE**



#### **TOTAL REVENUE:**

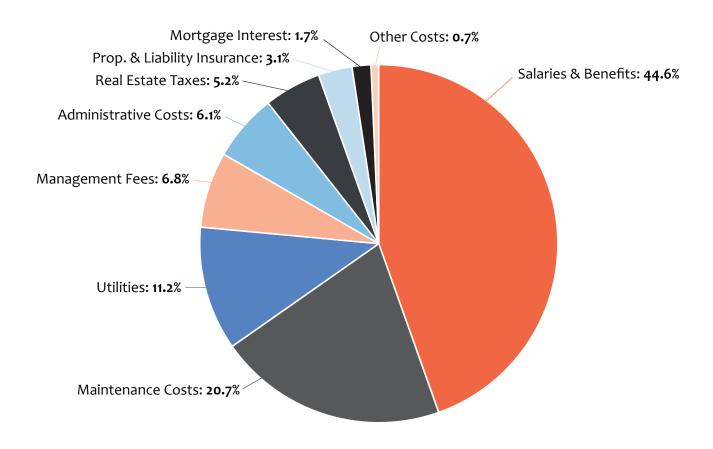
\$53,285,343

HUD Operating Grants	\$46,954,107
Tenants	\$1,740,862
Management Fees	\$1,597,985
Grants	\$2,427,140
Service Income	\$334,994
Other Income	\$158,225
Interest Income	\$72,030

# FINANCIAL STATEMENTS

#### **HDC**

#### **EXPENSES BY TYPE**



#### **TOTAL EXPENSES:**

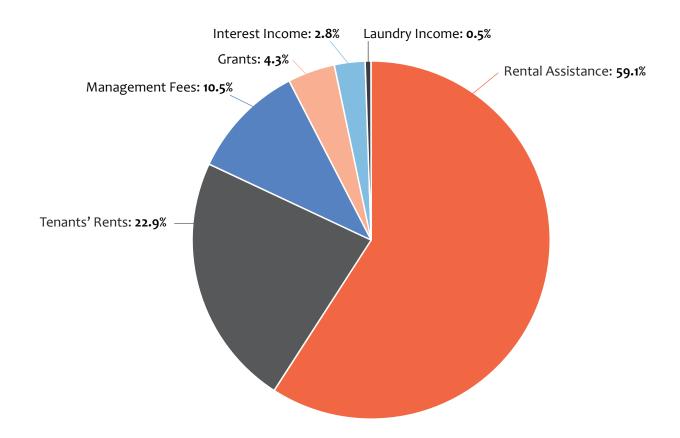
\$3,201,231

Maintenance Costs \$662,869
Utilities \$358,672
Management Fees \$219,027
Administrative Costs \$194,423
Real Estate Taxes \$165,211
Prop. & Liability Insurance \$97,779
Mortgage Interest \$54,215
Other Costs \$22,241



The HDC is the non-profit real estate development arm of the Housing Authority – providing quality housing and expanding residential opportunities for households of modest incomes and stimulating economic growth and neighborhood revitalization. With strong support from lending institutions and powerful public and private partnerships, HDC has effectually pursued this purpose.

#### **REVENUE BY TYPE**

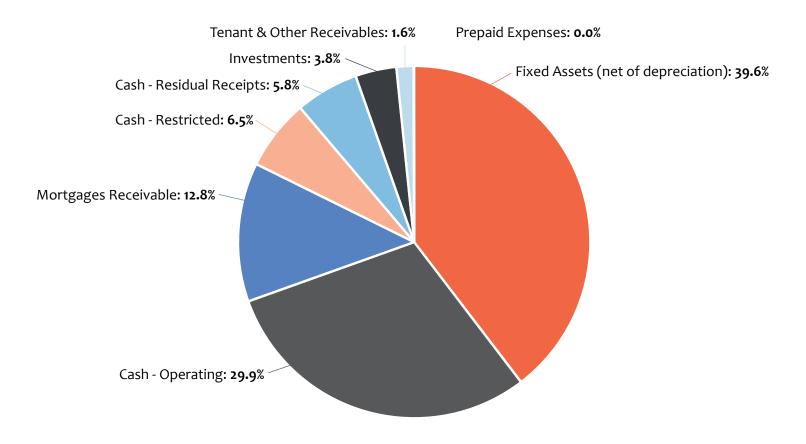


#### **TOTAL REVENUE:**

\$4,906,075

HUD Operating Grants	\$2,900,223
Tenants	\$1,121,284
Management Fees	\$513,060
Grants	\$209,355
Interest Income	\$136,197
Laundry Income	\$25,956

#### **HDC ASSETS BY TYPE**



#### **TOTAL EXPENSES:**

\$36,091,129

Fixed Assets (net of depreciation)	\$14,300,221
Cash - Operating	\$10,800,468
Mortgages Receivable	\$4,606,875
Cash - Restricted	\$2,345,401
Cash - Residual Receipts	\$2,094,230
Investments	\$1,363,459
Tenant & Other Receivables	\$564,318
Prepaid Expenses	\$16,157

#### **OUR INTANGIBLE ASSETS**

Our workforce is our most valuable asset. Their skills and talents are what distinguish us and have helped to set the pace for our growth and development.







### WORKFORCE = 87 CREDENTIALS

- Masters+ 13
- Bachelors 23
- Associates 12
- Some College 12
- Certifications Held 207
- Languages spoken 14

#### **PROMOTIONS IN 2018**

• 6

#### **NEW HIRES**

• 8

#### **LONGEVITY**

7.5 years
(Four employees have worked for HABC for 30+ years: Ann Stein, 39; Vincent Bufis, Jr, 36; Gail Carnevale, 34; Wieslaw Wierzbicki, 31)

"We've changed our culture from silos to team citizenship and it has made all the difference. We're attracting and retaining the best and the brightest."

– Esther Gatria

# HABC BOARD OF COMMISSIONERS



DANIEL ORTEGA
CHAIRMAN
Community Affairs, Engineers LaborEmployer Cooperative 825



JOANNE ENGLISH ROLLIESON
TREASURER
President/CEO/Broker, English Realty



STEVEN WEINSTEIN
VICE CHAIRMAN
Partner, Weinstein and Weinstein, PC



PETER CAMINITI, SR.

COMMISSIONER

Caminiti Associates, President (Retired)





JUNIOR HERNANDEZ
COMMISSIONER
Educator, NYC Department of Education



DANIELLE PETERSON
COMMISSIONER



ROBERT TASCHLER
COMMISSIONER
Corporate Secretary & Treasurer,
Fred Opert Racing

# HDC BOARD OF TRUSTEES



AL RESTAINO
CHAIRMAN
Borough Administrator,
Borough of Fort Lee



MICHAEL APICELLA
TREASURER
Tax Collector, Borough of Palisades Park



VICE PRESIDENT

Executive Vice President/
Chief Lending Officer, Freedom Bank



JOANNE ENGLISH ROLLIESON
TRUSTEE
President/CEO/Broker, English Realty





DANIEL ORTEGA
TRUSTEE
Community Affairs, Engineers LaborEmployer Cooperative 825



STEVEN WEINSTEIN
TRUSTEE
Partner, Weinstein and Weinstein, PC



JOSEPH RUTCH
TRUSTEE
Municipal Administrator,
Borough of Cliffside Park





#### HOUSING AUTHORITY OF BERGEN COUNTY

One Bergen County Plaza, 2nd Floor Hackensack, NJ 07601 201.336.7600 | info@habc.org